



TAMWOOD
CAREERS



Pre-Arrival Job Placement




FOUR SEASONS
RESORT AND RESIDENCES
WHISTLER




PAN PACIFIC
WHISTLER



WESTIN
HOTELS & RESORTS

GET IN TOUCH

+1 604 899 4480

tamwood.com
coop.edu@tamwood.com



Reasons to Work at Four Seasons Whistler

- Excellent training and development opportunities; if student is looking for a long-term career, Four Seasons has opportunities after their first season, based on performance.
- STEPS – training specifically for students – gain insights from managers and an overview of the management structure at Four Seasons
- Access to affordable shared staff housing both on-site and offsite
- Employee theme recognition days and events- Employee of the month, Years of service celebrations, birthday events, etc;
- Complimentary meal per shift in the employee dining room
- Paid time off; vacation days and additional floating holidays per year;



Reasons to Work at Westin Whistler

Working at the Westin Resort & Spa Whistler is rewarding and fulfilling. They focus on their philosophy of “take care of our associates, and in turn they will take care of their guests”. The hotel is an advocate for diversity and equal opportunity. You will find their associates come from all different countries and backgrounds. Their leaders empower associates to make decisions and better themselves every day.

Reasons to Work at Pan Pacific Whistler



- Pan Pacific Whistler has the best location Whistler has to offer; It is located right by the Whistler Mountain in the village so perfect for those of you who like skiing or mountain biking in the summer.
- Great development opportunities – staff can grow fast with the company.
- Properties across the world including Whistler, Vancouver, Toronto, London, United States, Japan, Vietnam, China, Singapore, Australia and many more!

Potential Jobs for Students at the Hotels

Food & Beverage

- Banquet Server
- Bar Server
- Breakfast Server
- Bar Server Assistant
- In Room Dining Server
- Barista
- Host/ess
- Steward



Kitchen

- Demi Chef de Partie
- Commis 1
- Commis 2



Recreation

- Pool Bartender
- Pool Server
- Pool Host
- Pool Food Runner



Back of the House

- Finance Intern
- Social Media Coordinator
- Purchasing Receiver
- Reservations Agent
- General Maintenance



Private Residences

- PR Receptionist
- PR Door Attendant

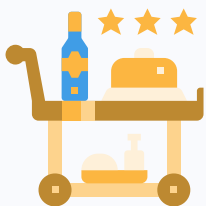


SPA & Health Club

- Spa Attendant
- Spa Receptionist



Rooms



- Guestroom Attendant
- Housekeeping Supervisor
- Guestroom Self Inspector
- House Attendant
- Laundry Attendant
- Overnight Cleaner
- Concierge
- Core Agent
- Front Desk Agent
- Guest Services Agent
- Shuttle Driver



STRUCTURE OF TAMWOOD CAREERS DIPLOMA PROGRAM WITH JOB AT THE HOTELS IN WHISTLER

FIRST 24 WEEKS

Study Term

Study 20 hours per week

Work part-time as

Guest Room attendant or Steward
max. 20 hours per week

SECOND 24 WEEKS

Work Practicum term

40 hours per week

Work in a front of house position
to practice skills learned
in Study Term





SCHOOL OF HOSPITALITY AND TOURISM

Hospitality and Tourism Co-op Diploma

- Cross Cultural Communication
- Customer Service, Sales and Marketing
- Professional Development in Tourism and Hospitality
- Project Management
- Sustainable Tourism
- Business Ethics
- Theory to Practice – Co-op

Foundations of Food and Beverage Co-op Diploma

- Essential Food Service
- Fundamentals: Wine, Beer & Spirits
- Introduction to Technology & Social Media in Food & Beverage
- Catering & Events & Occupational Health and Safety
- Food Preparation and Culinary Skills
- Menu Development & Kitchen Management
- Theory to Practice – Co-op



TAMWOOD
CAREERS



Certifications Linked to the F&B Program



Super Host- Foundations of Service Quality



AHLEI Certified Beer Server



AHLEI Guest Service Gold



Food Safe Level 1



Serving It Right



Foundations of Workplace Safety



Inside the Classroom



Field Visits





Getting a Job and Accommodation is this easy:

- 1 **Take Tamwood's online English Assessment** to see if you have the English level required for admission (don't worry, if you need to improve your English you can sign up for English classes with Tamwood)
- 2 **Apply for one or both of the Tamwood Co-op programs** in Whistler and include a CV/resume in English; a cover letter to the hotel HR Manager saying why they should hire you
- 3 **Book a Tamwood English Assessment Interview** (<https://tamwoodcareers.simplybook.me/v2/>) and meet with Tamwood to **assess your speaking and listening skills**
- 4 If you qualify for the program, **Tamwood will send your CV/Resume, Cover Letter to the employer** for consideration
- 5 Hotel will invite you to **book an interview** using an online calendar if they want to meet you
- 6 **Attend virtual interview** with hotel HR staff at time scheduled
- 7 If interested in you, **the hotel may ask you to do another interview and complete an online job application form**
- 8 If they want to hire you, the hotel will **forward a job offer for you** to Tamwood. Offer is conditional on you completing your enrolment with Tamwood, **paying for your program**, and **securing the necessary study and work permits**
- 9 **Sign Job offer and return**
- 10 **Apply for Visa**
- 11 **Pay Tamwood**
- 12 **Secure Visa, book travel, arrive in Canada, get SIN in Vancouver and then transfer to Whistler**
- 13 **Move into staff housing**
- 14 **Start classes at Tamwood and part-time work at the hotel**