



ESSENTIAL SKILLS IN HOSPITALITY, SERVICE AND TOURISM PROGRAM

This is a workplace readiness program designed for international students seeking training in and knowledge of transferable soft skills for the international Canadian workplace. The program includes six courses and, for those in the Certificate program, a capstone project and for those in the Diploma program a paid work placement.

Suitable industry knowledge and skills in customer service, hospitality and tourism will allow students to be successful at entry to intermediate level positions in a broad range of related employment settings; for example, hotels, motels, resorts, restaurants, convention centres and on cruise ships.

KEY FACTS

- Locations: Vancouver, Whistler and Toronto
- Flexible Monthly Start Dates
- Programs offered:
 - Certificate program (24 weeks of study + 3 weeks of Capstone project)
 - Diploma program (24 weeks of study + 24 weeks paid Co-Op work experience)
- Teachers all have Industry Experience
- 20 hours/week of in-class study
- Option to work part-time while studying and on co-op term

* Students are required to successfully complete their study term prior to starting their co-op work term.

CAREER OPPORTUNITIES

Graduates are prepared to enter the world of hospitality and tourism in a variety of fields from entry to intermediate-level positions, including (but not limited to):

- Visitor Information Counsellor
- Resort Worker
- Travel Guide
- Front Desl Receptionist
- Concierge
- Guest Service Agent
- Server
- Conference Planner Assistant
- Restaurant Host/ Hostess
- Booking and Reservation
- Room Service Clerk
- Restaurant Assitant Manager

ADMISSION REQUIREMENTS

- Minimum Age: 18
- Education: You have completed (graduated from) your final year of general / secondary level schooling (Toronto applicants must provide a copy of an Ontario Secondary School Diploma (OSSD) or has passed the Wonderlic Scholastic Level Exam with a Cut Score of 16.)
- English level: Students must demonstrate an intermediate level/Level 4 English with Tamwood Careers' online test and admission interview. The online test and interview are exempt if CEFR B1, IELTS 5, TOEFL iBT 52-64, Cambridge PET (Merit), Tamwood Language Centre's Level 4, or proof of successful completion of Tamwood Language Centre EAP 192 is presented.

Note: These minimum requirements cannot be waived by either the institution or the student.

VISA REQUIREMENTS

- Study Permit and Work Permit (work is an essential part of the program).
- Visit Canadian Citizenship and Immigration website to learn more about eligibility and application procedures fro both study and work permits.

TIMETABLES

| | VANCOUVER | | WHSITLER | |
|--------------------------|-------------|---------|--------------|---------|
| MONDAY - THURSDAY | 9:00-12:00 | Classes | 8:45 - 13:00 | Classes |
| | 13:00-14:15 | | | |
| FRIDAY | 9:00-12:00 | | | |

TORONTO

| | SCHEDULE A | | SCHEDULE B |
|-------------------------|------------|----------------------------|-------------|
| MONDAY - TUESDAY | 9:00-17:45 | WEDNESDAY- THURSDAY | 13:45-17:45 |
| WEDNESDAY | 9:00-13:00 | FRIDAY | 9:00-17:45 |

*Students will be assigned to Schedule A or B based on enrollment date and availability.

STUDY TERM START DATES

January 24, 2022
 February 22 2022**
 March 21, 2022
 April 18, 2022
 May 16, 2022
 June 13, 2022
 July 11, 2022
 August 8, 2022
 September 6, 2022 **
 October 3, 2022
 October 31, 2022
 November 28, 2022
 December 27, 2022*

WORK TERM START DATES*

July 11, 2022
 August 8, 2022
 September 5, 2022 October
 3, 2022
 October 31, 2022
 November 28, 2022
 December 26, 2022
 January 23, 2023
 February 20, 2023
 March 20, 2023
 April 17, 2023
 May 15, 2023
 June 12, 2023

PUBLIC HOLIDAYS

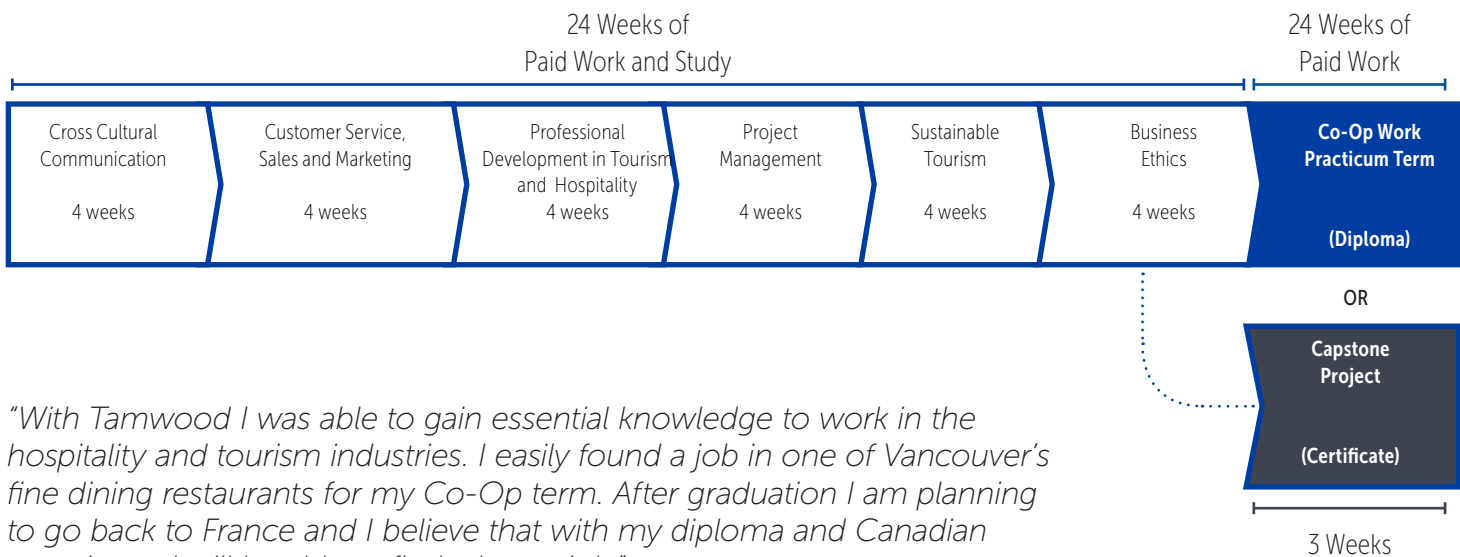
School will be closed due to stat holidays

| | |
|-------------------|--------------------------|
| New Year | January 1 |
| Family Day | February 21 |
| Good Friday | April 15 |
| Victoria Day | May 23 |
| Canada Day | July 1 |
| BC Day/ Civic Day | August 1 |
| Labour Day | September 5 |
| Thanksgiving Day | October 10 |
| Remembrance Day | November 11 V W |
| Christmas | December 25 V W |
| | December 25, 26 T |

*Applicable to Students attending Diploma program only.

** Tuesday due to holiday on the Monday.

PROGRAM COMPONENTS



"With Tamwood I was able to gain essential knowledge to work in the hospitality and tourism industries. I easily found a job in one of Vancouver's fine dining restaurants for my Co-Op term. After graduation I am planning to go back to France and I believe that with my diploma and Canadian experience I will be able to find a better job."

– Arthur, France, Diploma in Hospitality, Service & Tourism Co-Op



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