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Volunteer In Canada!











Why Volunteer?

Outcomes of the Volunteer Experience: Volunteers will...

- Get the chance to give back, support their community and a good cause. Volunteering is an investment in our community and nature and frees up resources and money to be spent on local improvements.
- Contribute to the growth and learning of other volunteers, fellow staff members, visitors and the organization involved.
- Learn a lot about the community and the project they are volunteering in and learn about working with non-profit organizations.
- Learn a lot about themselves, discover hidden talents, their self-worth, self-esteem, and resilience.
- Gain professional experience and can test out a certain field for their future career. The volunteer experience will also enhance their resume.
- Make a Difference!







Lake Louise Conservation Project (in Banff National Park)



Welcome to Lake Louise, the proud jewel of Banff National Park and the Canadian Rocky Mountains UNESCO World Heritage Site. Lake Louise is located in the northern part of Banff National Park in the province of Alberta. In the neighboring province of British Columbia are Kootenay and Yoho National Parks.

The Lake Louise Ski Resort (LLSR) is the corporate sponsor for this project. LLSR is a privately owned ski resort in Banff National Park near the village of Lake Louise. LLSR is a huge contributor to the health of the community and is committed to protecting, preserving, and enhancing the natural and built environment of the resort and surrounding area by engaging volunteers in its environmental, conservation, visual aesthetics improvements, and community support programs. As the sponsor for this project, LLSR strives to educate the GI volunteers about the role that the business community plays within the Canadian Rocky Mountain National Parks and how business is responsible for helping Parks Canada maintain their mandate and achieve their vision and objectives while supporting the local and international community.

Volunteers in the Lake Louise Conservation project will find personal inspiration and connection to nature, learn about, and contribute to conservation, improvements to visual aesthetics, community support and experience the 'backstage' management of Canada's favorite ski resort.





Lake Louise Conservation Project (in Banff National Park)



Work Schedule & Key Duties:

Each session is 4 weeks. Volunteers work 5 days on, 2 days off, 8 hours per day, normally Monday – Friday.

- Visual Aesthetics improvements through refurbishing (scraping, sanding, painting, and/or staining) infrastructures. Which in turn means reduction to the waste stream an environmental contribution!
- Volunteers will be taken on hikes including to Skoki Lodge a National Historic Site and the birthplace of skiing in Lake Louise as well as sightseeing road trips.
- The volunteers play a critical behind-the-scenes role in visual aesthetics improvements because starting in 2022, Parks Canada in collaboration with Lake Louise Ski Resort moved its Park and Ride mass transit summer bussing program to the ski area bringing thousands of park users to a significantly upgraded Visitor Experience. Locating its bussing hub to LLSR is a significant conservation initiative that reduces vehicle traffic in important wildlife corridors in Lake Louise.
- Supporting small local businesses who survived the pandemic through the ski areas good corporate citizenship initiative. This involves a variety of tasks and is dependent on the business's needs.
- Starting in 2013, the ski area took over the maintenance responsibilities of the Friends of Yoho Commemorative Bench program. These benches are located in various marquee locations like Moraine Lake, Emerald Lake, Takkakaw Falls, and more!











Lake Louise Conservation Project (in Banff National Park)



Work Schedule & Key Duties:

- Assisting the Environmental department with their many hands' support for reclamation, rehabilitation, and restoration projects such as erosion control, seeding and fertilizing disturbed areas, removal of invasive plant species, native landscaping and planting small trees or shrubs, and more.
- Litter removal and general clean-up on lift alignments, ski runs, and around built infrastructure and associated areas and/or in support of local small businesses and community-organized events.

The volunteer duties depend on the needs of the LLSR, collaborators, and partners, and the organizers do their best to make every day a unique experience! The best experiences occur when the groups GO WITH THE FLOW of the program.



RON ALLEN, Lake Louise Ski Resort Program Manager

The ski area program manager Ron Allen has a 25+ year background in Environmental and Project management. Since 2013, the program focus has been on the LL/Y/K Field Unit. He engages outside organizations like Parks Canada and others and evaluates the appropriateness of opportunities on a case-by-case basis.





Lake Louise Conservation Project (in Banff National Park)



Accommodation:

One of the many advantages of the Lake Louise project is that the LLSR offers free accommodation in staff housing at the Charleston Staff Residence. Volunteers will have a private single room in a shared unit with their fellow volunteers from GO International. Staff housing is located in the center of the Lake Louise townsite, close to all amenities, such as cafes, restaurants, a grocery store, shopping, and just a short hike to the lake.













Lake Louise Conservation Project (in Banff National Park)



Amenities at the Charleston Staff Residence:



Picnic tables and BBQs on the balcony



Walking distance to many available amenities and hiking trails in the area



Staff lounge with TV, pool tables and foosball table



Restaurant and café options in Lake Louise townsite



Free private wireless internet in unit and common areas



Shared kitchen in unit for cooking and food storage



Fitness room (\$20 per month)



Free Shuttle buses running to and from Lake Louise Ski Resort (scheduled provided during training)



Laundry rooms on first, second and third floor (accepting toonies, loonies and quarters)



Great fishing in area



Small convenience store on site



The best view in the area



Lake Louise Conservation Project (in Banff National Park)



Advantages of Charleston Residence:

- FREE accommodation in a shared unit with the rest of the GO International volunteers.
- Central location in Lake Louise with good public transit connection to Banff and other local tourist spots.
- Great international community and social activities with other Lake Louise staff.
- On-site convenience store
- Daily shuttle to Lake Louise Ski Resort. NOTE: Times vary depending on the time of the year, the TL will provide you with new schedules as changes are made.



How to get to Lake Louise:

Calgary is the largest city and has the closest airport to Lake Louise.

There are a few options to get to and from Calgary to Lake Louise.

The trip takes approximately 2 hours.

Shuttle Services (directly to Lake Louise)

Shuttle Services (to Banff, public transit from Banff to Lake Louise)

Private Transfers

Mountain Park Transportation

Banff Airporter

Banff Transportation Group

Banff Airporter

On-It Regional Transit

<u>Discover Banff Tours</u>

Banff Sedan

Brewster

Sun Dog Tours

Limo ToGo

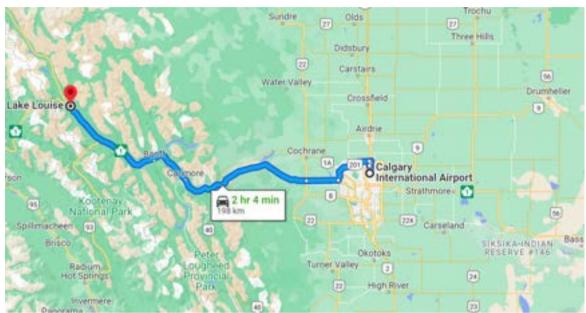
<u>On-It Regional Transit</u>



Lake Louise Conservation Project (in Banff National Park)



How to get to Lake Louise:





Session	Accommodation Check- in	First Day Orientation	Last Day of Work	Accomodation Check-out	Number of Spots (LL)
1	Sun-May 14	Mon-May 15	Fri-June 09	Sat-June 10	3-5
2	Sun-June 11	Mon-June 12	Fri-July 07	Sat-July 08	3-5
3	Sun-July 09	Mon-July 11	Fri-Aug 04	Sat-Aug 05	3-5
4	Sun-Aug 06	Mon-Aug 07	Fri-Sept 01	Sat-Sept 02	3-5
5	Sun-Sept 03	Mon-Sept 04	Fri-Sept 29	Sat-Sept 30	3-5





Banff National Park Conservation Project



Banff National Park is a wilderness that begs to be both explored and protected. Wild animals roam the valleys, eagles soar over the majestic mountains, and tributaries teeming with fish streams into rivers from hundreds of glaciers.

For millennia, indigenous peoples lived off of and traveled through this remarkably rich and dynamic ecosystem, until in 1885, the area was discovered by explorers, mapped by cartographers, and further enjoyed by all types of mountain lovers including early tourists from mainly Europe. In the present day, this destination is on the global travel bucket list, even the odd celebrity or royal type has popped by.

Through this volunteer program, volunteers can climb the same mountains, paddle the rivers, and inhale pure alpine air. The sheer number of adventures, both indoors and out, is as hard to count as the peaks are stretching into the distance.

In Banff National Park the possibilities are limitless, and it is one of the world's premier destinations! With over four million visitors annually, protection of this wild and rare beautiful place is imperative, and GO International volunteer actions help preserve the wildlife including 20+ species at risk, and their special habitat.





Banff National Park Conservation Project



Work Schedule & Key Duties:

Each session is 4 weeks. Volunteers work on average 5 days on, 2 days off, 8 hours per day, normally Wednesday – Sunday as many activities and events for park visitors are held on weekends.

- Volunteers learn, do, connect, and celebrate together as they experience the Canadian Rocky Mountain Parks; find personal inspiration and connection to nature and each other; explore and contribute to conservation.
- Volunteers will participate in ongoing learning opportunities about Banff National Park through group activities, daily park jobs, and special park events.
- Volunteers will represent the Parks and communicate with park visitors. They will hike trails and observe, record, and report on trail conditions, wildlife sightings, and ecological indicators.
- Volunteers will also take part in work on trails, at day-use areas, invasive weed pulls, and clean-ups, and perform wildlife fence checks.
- Volunteers will assist with environmental science, research, and monitoring projects, and will
 participate in and help out at special events, cultural heritage programming, indigenous
 ceremonies, and social science and help with responsible promotions through the use of
 social media.
- Each month is slightly different, but there is always a variety of activities and locations. Best efforts are made to gradually build on volunteers' individual abilities and the group's strengths. For instance, projects and hikes will start out easier and get more challenging over the four weeks.









Banff National Park Conservation Project



Impact Statement



Conservation Volunteers contribute over 3,000 hours each summer on average to Banff National Park in activities such as hike & report on trail conditions, trail accessibility audits, bio-inventories, weeding invasive plants, habitat restoration projects, wildlife fence check, special event monitoring, sanding and painting projects, litter-picking and reporting on wildlife sightings and park infractions.

The groups are a highly valuable mobile crew that can be deployed to various immediate needs. For instance, when we had the flood event here, in 2013, they helped with sand-bagging along the Bow River. This type of flexibility is not as easy to have with our paid staff.

I have also witnessed them speaking their first language with visitors (ex. German volunteer speaking to German visitors) and it makes for a very positive interaction and messages get across more clearly.

Furthermore, some have quite transformational experiences, like the young Italian man who was taking Business in school, and when he returned to Italy he switched to Biology; and the young Japanese man who brought his family back to Banff a few years after participating, and took them around to show them what he did in the volunteer project, and introduced them to me. It was nice to see how proud he was of what he achieved!

Tina Barzo, Leader of Volunteer Engagement, Banff National Park, Banff Field Unit





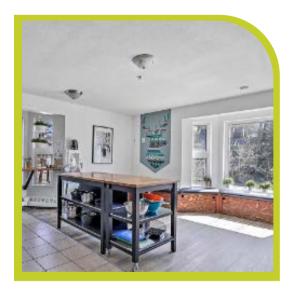


Banff National Park Conservation Project



Accommodation:

Our Banff volunteers usually live at a hostel in Banff town. They share a 4 or 6-bed dorm-style room with spacious and lockable storage in each room (all linen included) and will have access to laundry facilities. They will be responsible for purchasing their own food and cooking their own meals at the accommodation using the fully equipped kitchen and large dining area. They can also eat at the on-site bar/restaurant and make use of the large common room and the free Wi-Fi.







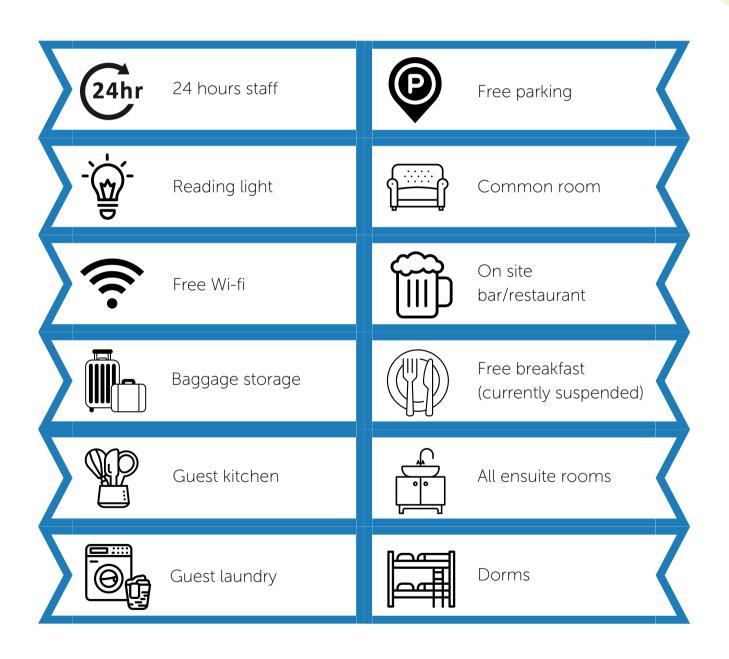




Banff National Park Conservation Project



Amenities at Samesun Banff:





Banff National Park Conservation Project



Advantages of Samesun Banff:

- Affordable and central location directly in the town of Banff.
- Short walking distance to all amenities, shops, and tourist attractions in Banff.
- Shared accommodation with other GO International volunteers.
- Great international community and social activities organized by the hostel.
- Public Transit is available to attractions in the area and shuttles to Calgary airport.
- Opportunity to extend stay at Samesun Banff for a vacation after the volunteer project.



How to get to Banff:

Calgary is the largest city and has the closest airport to Lake Louise.

There are a few options to get to and from Calgary to Banff.

The trip takes approximately 1 hour and 45 minutes.

Shuttle ServicesPrivate TransfersMountain Park TransportationBanff Transportation GroupBanff AirporterDiscover Banff ToursSun Dog ToursBanff SedanBrewsterLimo ToGoOn-It Regional Transit





Banff National Park Conservation Project



How to get to Banff:





Session	Accommodation Check- in	First Day Orientation	Last Day of Work	Accomodation Check-out	Number of Spots (BNP)
1	Tues-June 13	Wed-June 14	Sun-July 09	Mon-July 10	1-6
2	Tues-July 11	Wed-July 12	Sun-Aug 06	Mon-Aug 07	1-6
3	Tues-Aug 08	Wed-Aug 09	Sun-Sept 03	Mon-Sept 04	1-6



Animal Rescue Project (Vancouver)



This volunteer wildlife rescue center is the largest in Western Canada and is located in beautiful Vancouver, British Columbia.

Metro Vancouver is developing rapidly and animals living in the urban environment face many challenges such as busy roads, loss of habitat, pollution, pet depredation, poisoning, unsecured garbage and direct human cruelty.

The centre is a temporary home to a diverse range of birds and are released back into the wild once they are ready. They provide public education and outreach which includes a wildlife helpline, wildlife hospital, community presence and displays throughout the Greater Vancouver Area.



Animal Rescue Project (Vancouver)



Work Schedule & Key Duties:

Volunteers usually work 4-5 days per week and have 2-3 days off, depending on the needs of the center.

- Preparing meals for the birds and feeding them
- Cleaning cages, cage maintenance, and general repairs
- Record keeping and various other administrative tasks
- Volunteers need to remember that this job is labor-intensive, and some duties require working outdoors in wet, muddy, or cold conditions.
- If there is need, the volunteers might also be recruited for preparing educational materials and assisting in fundraising events.













Animal Rescue Project (Vancouver)



Accommodation:

The wildlife rescue center is located in Burnaby, British Columbia, about 1.15h from Downtown Vancouver or 30 minutes by car.

Our volunteers at the Animal Rescue project have the option to find their own accommodation (e.g., a shared apartment in Burnaby) and we are happy to provide resources and tips or to book an affordable homestay through our parent company Tamwood.

You can find more information about our homestay options **here**.







Advantages of of booking a homestay:

- Carefully screened and selected homestay families from diverse backgrounds.
- Safe and cost-efficient option without the hassle of finding your own place.
- Direct integration into Canadian day-to-day life and traditions.
- Close location to the centre, though we recommend buying or borrowing a used bike since the centre is located in a more remote location at Burnaby Lake.
- Several homestay options according to your preferences (e.g., single room, full meal plan).





Animal Rescue Project (Vancouver)

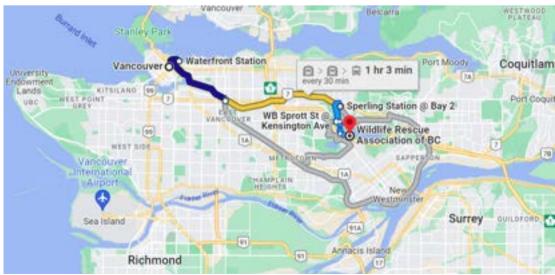


How to get to Burnaby:

Burnaby is a city in the Lower Mainland region of British Columbia and just a short drive from Vancouver, BC. The easiest option is to fly into Vancouver International Airport (YVR) and take a taxi, use public transit or book a shuttle through Tamwood to the accommodation.

GO International is happy to assist with the transport for the arrival.









Animal Rescue Project (Vancouver)



- Dates: Year-round with reduced capacity from October-April
- Minimum Duration: 4 weeks for September-April and 6 weeks for May-August
- Spots: No maximum, please inquire for each application









Zajac Ranch Camp Counselors Project



Zajac Ranch is a summer camp nestled in the mountains on the beautiful Stave Lake, just an hour outside of Vancouver. Zajac Ranch offers subsidized camp weeks for children with disabilities. One week it might be for Down's Syndrome kids, next week for autism, etc. Zajac Ranch is a non-profit registered charity that already receives international volunteers and knows how to do it! Volunteers will engage in outdoor activities with kids, such as hiking swimming, canoeing, climbing, singing at a campfire... Just to name a few of our favorite summertime activities.



Zajac Ranch Camp Counselors Project



Work Schedule & Key Duties:

Zajac Ranch is able to accommodate flexible start dates and durations with a minimum commitment of 4 weeks. Volunteers usually work 5 days a week from Monday through Friday with the weekend off.

June – August: Summer Camp

- Making sure that children wake up in time and get ready for their activities
- Assisting the activity leaders with their group (high ropes, low ropes, archery, canoeing, kayaking, arts & crafts, drama, swimming, camp games, campfires, and talent shows!)
- Eat meals with the children
- Getting them ready for bed
- Cabin clean-up
- Behavior management
- Assisting and facilitating camp events (e.g., evening programs, campfires, theme days...)

Available Positions:

- Camp Counselors
- Activity Leaders (previous sports or special skills experience preferable)
- Medical Volunteers (requires First Aid & CPR skills)







Zajac Ranch Camp Counselors Project



Accommodation:

Staff accommodation at Zajac Ranch is included in the program fees and consists of a shared dorm-style room with a private bathroom, shared kitchen facilities, and a common area. The volunteers are allowed to use all ranch facilities during their free time, such as the staff-only gym, the swimming pool, and lake access.

Each volunteer is expected to sleep one night of the week in a kids' room.











Zajac Ranch Camp Counselors Project

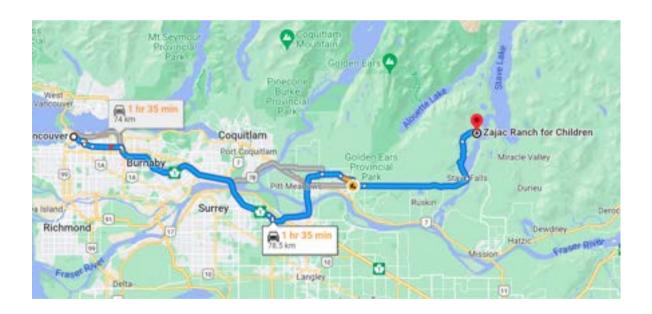


How to get to Zajac Ranch:

Zajac Ranch is located in Mission, British Columbia at Stave Lake, about 1.5 hours by car from Vancouver. It is nestled in the beautiful Golden Ears Mountain range with plenty of options for day trips into nature.

The best option is to fly to Vancouver International Airport (YVR). The volunteers can either spend a few days in Vancouver or go straight to Zajac Ranch for their volunteer project.

The volunteers will either be picked up by ranch staff in Vancouver or Maple Ridge (depending on availability). Maple Ridge is located approximately 1.5 hours by public transit from Downtown Vancouver.







Zajac Ranch Camp Counselors Project



Program Dates

- Fixed schedule: June August (10 weeks while camp is in session)
- Duration: Minimum 10 weeks
- Volunteers can also arrive in April or May but have to commit for the rest of the season.
- Spots: No maximum, please inquire about each application









Program Requirements

To be eligible for any of the GO International Volunteer projects, applicants must meet the following requirements:

- No nationality requirement, as Canadian and international volunteers are all welcome!
- Minimum age required: 18 years
- International candidates must be eligible to receive a tourist visa or Electronic Travel Authorization (eTA). GO International is not able to provide a Letter of Support for the visa application.
- Be open-minded, flexible, and self-motivated
- Have good judgment; can be depended upon to work with the public in a positive manner and to behave in a safe manner, on and off duty
- Strong ability to work independently and as part of a team
- Good observation skills, basic map-reading ability, intermediate hiking skills, and knowledge
- Have at least low intermediate English skills (Candidate can take Tamwood English classes beforehand)
- Will be required to fill out a medical form and disclose any pre-existing injuries or health issues



Physical Intensity Levels:

The purpose of physical intensity levels is to give potential volunteers a clear idea of what to expect in terms of the physical aspect of each volunteer project. Potential volunteers should choose the program that best fits their personal physical level to ensure maximum success for the volunteer (both for enjoyment and safety), their fellow volunteers, and the project outcomes.

VOLUNTEER PROJECT	PHYSICAL INTENSITY LEVEL (5=MOST INTENSE)
Lake Louise	4
Banff National Park	3-4
Animal Rescue	3
Zajac Ranch	2





Description of Levels:

- Level 5: This level requires more physical and psychological commitment than other levels and is suited for people who are involved in intense activities on a regular basis (like mountain hiking, swimming, mountain biking, running, skiing or mountaineering). Physical conditioning and consistent exercise to prepare for this project are mandatory. This level is for persons who could comfortably hike 6+ hours in a day carrying a weighted backpack (approx. 20 pounds) in mountainous rugged regions, plus project gear or tools such as shovels. This project will not involve hiking every day, however, the daily volunteer projects include heavy lifting, digging, sometimes working in undesirable conditions like rain/mud, bending, hammering, and climbing. Volunteers need to be coordinated and athletic.
- Level 4: Consistent exercise prior to this project is strongly advised. The project is well suited for people who already lead a healthy and physically active lifestyle. This level is for persons who could comfortably hike 4-5 hours in a day carrying a weighted backpack (approx. 20 pounds) in mountainous rugged regions. This project will not involve hiking every day; however, the daily volunteer projects include lifting, digging, sometimes working in undesirable conditions like rain/mud, bending, hammering, and climbing.
- Level 3: This level is recommended for volunteers, who are active and lead a healthy lifestyle. The volunteer should be able to comfortably hike or exercise for 2-4 hours a day in mountainous semi-rugged regions. Conservation projects will not involve hiking every day; however, the daily volunteer projects include lifting, digging, sometimes working in undesirable conditions like rain/mud, bending, hammering, and climbing. For Activity Instructor positions, previous knowledge/skills of any type of sport or physical activity are recommended, e.g., climbing, team sports, water sports.
- Level 2: This level is best suited for volunteers who are physically fit but are not necessarily active on a daily or weekly basis. Potential volunteers should be comfortable doing a 1-hour hike, in mild terrain. Physical tasks may include lifting, digging, sometimes working in undesirable conditions like rain/mud, bending, and hammering. Other tasks may require no physical exertion at all.





Application Process

For registration, the applicant must provide the following documents:

- Application Form filled out and signed
- Resume
- Motivation Letter
- Medical Form
- Animal Rescue & Zajac Ranch: Criminal record check
- Animal Rescue: Tetanus shot

Once we have the Application Form, we can schedule the interview with the GI staff. This is an informal chat to find out more about the candidate's motivation, expectations, and previous work and volunteer experience. It takes approximately 30 minutes and can take place in person or online.

Deadline to apply: Minimum 5 weeks prior to arrival (or when project is sold out)





Living and Working in Canada Orientation

The Canadian Volunteer Program includes a helpful, in-depth online orientation about Living and Working in Canada, which can be accessed pre-arrival or already in Canada.

Examples of topics discussed during the orientation:

- How to open a bank account, get a phone plan and find an accommodation
- How to apply for a Social Insurance Number
- Emergencies and what to do
- The Canadian Health Care System
- Transportation in Canada
- How to find a job in Canada
- Labour Laws, Taxes, and Payment

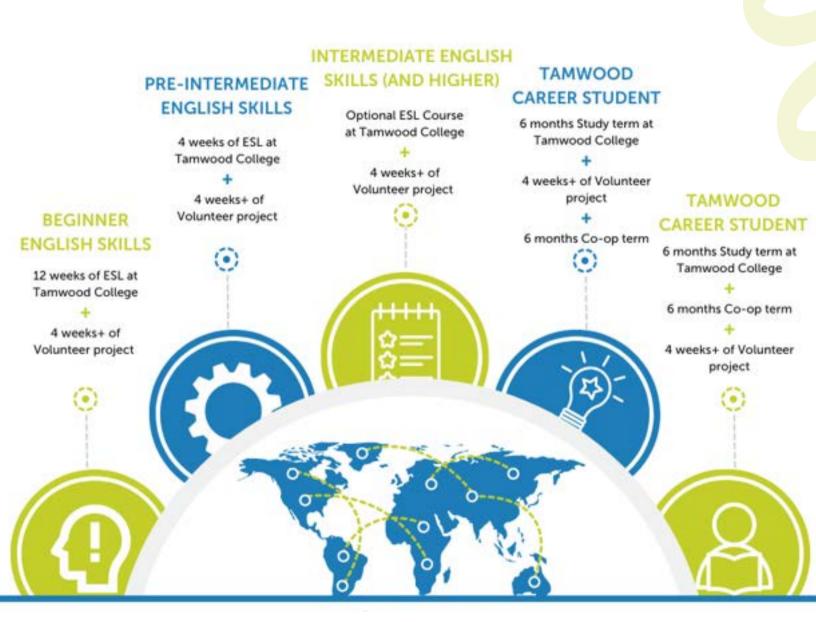
Orientation Dates in 2023:

Friday, January	Friday, February	Friday, March	Friday, April 21st
27th	24th	24th	
Friday, May	Friday, June	Friday, July	Friday, August
19th	16th	14th	11th
Friday,	Friday, October	Friday, November	Friday, December
September 8th	6th	3rd	1st





Canadian Volunteer Program + Tamwood





Frequently Asked Questions

Who is the ideal candidate for the Canada Volunteer Program?

- Conversational English skills or willingness to take an English class.
- Candidates should have strong interpersonal, communication, and problem-solving skills, a strong ability to work independently and as part of a team, and be an enthusiastic person who stays positive in less-than-perfect circumstances.
- Candidates should also have the desire to work hard, make a difference, and a willingness to remain flexible and positive through ever-changing project work, locations, and weather conditions.
- Volunteers must be physically fit, have proper clothing and use the work equipment provided in a responsible manner.

Do I need a work visa to volunteer with GO International?



You don't need a work visa to participate in our Canada Volunteer Program. However, you have to be eligible to receive any of the following visas:

• Work visa, study visa, tourist visa, eTA

options.

Please note that GO International is not able to provide a Letter of Support and sponsor your visa. You will receive a confirmation for participating in the program after you have passed your interview, but you have to apply for your visa on your own.

Please contact an immigration firm like <u>evisa</u> if you have any questions about your visa

Is it possible to book a combination of two projects?

Yes, you can combine any two volunteer projects... or even more!

We recommend combining our conservation projects in Banff National Park and Lake Louise.

You can also combine your Canada Volunteer Project with an English Language or a Career Course (Work & Study) at Tamwood International College. The best time for your volunteer project is after you have finished your Tamwood course or between your study and co-op term.

If you have any further questions, please send an email to programs@gointernational.ca.





Refund Policy and Terms & Conditions

- 1.GO International does not guarantee any volunteer position, specific duties, activities, or number of hours. Hours and duties may be affected by availability, demand, bad weather, economic events, seasonal business fluctuations, and other factors out of the control of GO International. GO International is a conduit between the host organization and the volunteer.
- 2.GO International will place the participant in one volunteer work assignment only. GO International will not locate secondary employment if the participant quits their assignment or gets fired. Should either happen, the participant is obligated to notify GO International in writing about the change of their employment status.
- 3.GO International reserves the right to refuse any applicant based on a number of factors which may include the volunteer market at the time, English skills, motivation, expectations, previous work experience, and education.
- 4. The participant is responsible to acquire a valid visa or travel authorization to stay in Canada for the duration of their Volunteer Program.
- 5. The volunteer work assignment is temporary and only runs for the duration specified in the placement details.
- 6. The participant is responsible for all travel expenses to get to Canada, for travel within Canada, and to the project.
- 7. The participant is solely responsible for finding and paying for their own accommodation while in Canada unless provided by the host organization. All expenses related to housing and daily living, including rent, utilities, furnishing, and food are the participant's responsibility.
- 8. The participant is expected to respect the property of the host organization and will pay for property damage if caused. Destruction and/or theft of property will be grounds for disciplinary action.
- 9. The participant will obey all Canadian federal, provincial and local laws and agrees to comply with the rules and policies of the host organization, including but not limited to such matters as personal grooming, uniforms, and drug testing.
- 10. The participant will carry out the duties and responsibilities of the position that GO International has arranged for them. GO International only facilitates an arrangement between the volunteer and the host employer.
- 11. The participant agrees that they will perform their volunteer duties to the best of their abilities and indemnify without limitation, GO International, its directors, its employees, agents and organizations affiliated with it, against any loss or damage suffered by any of them, or any claims made against any of them, as a result of any breach or negligence by the participant during the participation in the program.





	If cancelation made more than 30 days prior to arrival date	Less than 30 days prior to arrival date	Refund after arrival in Canada
If project minimum capacity has not been reached for Banff/Lake Louise:	Full Refund	Full Refund	
If participant has accepted project placement/paid and would like to cancel:	Full Refund less C\$200 cancellation fee	Full refund less C\$300 cancellation fee	If Participant cancels participation/withdraw s from program any time on or after project start date: No Refund
lf visa is refused:	Full Refund (requires proof of visa denial)	Full refund less C\$300 cancellation fee (requires proof of visa denial)	If Participant cancels participation/withdraws from program any time on or after project start date: No Refund



Refund Policy and Terms & Conditions

Fees for Other Services				
Application Fee for English Classes	Non-refundable	Non-refundable	Non-refundable	
Homestay Placement Fee	Non-refundable if homestay has been confirmed. If not confirmed: Full Refund	Non-refundable	Non-refundable	
Airport Transfer	Full Refund	Full Refund	No Refund	
Homestay fees	Full Refund	No refund of fees for first 4 weeks	No refund for next 4 weeks of homestay	
Tuition fees for English classes	Full refund	Full refund less \$200 cancellation fee	No refund	
Textbook Fee	Full Refund	Full Refund	No Refund	
Medical Insurance	Full Refund	Full Refund	No Refund	



Testimonials



"I don't think I will have another July as special as this one. It was a crazy experience, I really feel like a different person now. And I fell in love with Canada, with Alberta.

Besides, during the project I had fun, made friends, tried new foods and saw things that most of the people I know will never do."

Chiara, Italy July, 2022

I enjoyed Alpine sodding so much. It was a special experience! We rarely have the opportunity to work in alpine area. And I feel I did contribute to the mountains. In general, I think environmental conservation is a continued work, as long as we keep doing it, we can make difference little by little. I'm proud of myself for participating in the project and 100% I would do it again."







"Honestly, if you are thinking of joining the program... do it! It's a great experience. I had so much fun hiking, enjoying the nice views. My favorite activity was looking at the footage of the wildlife cameras - there are so many animals in the area! I think it's great that we helped clean the area and make it nice for people and animals alike. 5 out 5 stars, would definitely do it again."

Miko, Japan July, 2021

Visit our YouTube Channel to watch video testimonials from our volunteer projects.





