

# TERMS & CONDITIONS 2026

#### **PRICE INCLUDES**

#### For All Camps

- 20 lessons of English per week (only for Teen Global Learner Camp and English Activity for Juniors) (1 lesson = 45 minutes)
- Airport Transfer to and from the closest international airport on camp start and end date (except for self-arranged campers). Please check brochure for the name of the airport that this service is provided at
- Camp t-shirt
- Free Wi-Fi while on campus

#### Residence Camps also include:

- 24 hour support by Tamwood staff
- Medical insurance while at camp
- Dorm style accommodations
- Daily activities offered 7 days a week (morning, afternoon and evening)
- Two full day excursions per week
- 3 meals a day except on arrival & departure days
- Free weekly laundry service

#### Self-Arranged Camps also includes:

- Daily activities offered 6 days a week
- Two full day excursions

## PRICE DOES NOT INCLUDE

#### For All Camps

- Airplane ticket and personal spending money
- Unaccompanied minor fee charged by airlines
- Optional activities available on Sundays
- Safety deposit of 150 CAD or 150 USD (deposit will be returned at the end of camp if there are no damages caused by the camper to the facilities)
- Notarized custodianship letter from Tamwood required for visa applications for citizens of certain countries

#### For Self Arranged Camp

- Daily transportation between accommodation and camp facilities
- Evening activities except Tamwood disco
- For campers in self-arranged accommodation, price does not include breakfast or dinner and transportation from/ to the airport & medical insurance

# **REFUND POLICY (FOR NON-GROUP BOOKINGS)**

#### Refund of Program Fee

- If the student's application for an entry visa to Canada is denied by Immigration Canada, Tamwood will refund the program fee less a \$350 CDN/\$350 USD administration fee. (The student must provide letter of rejection for visa from Canadian Embassy to receive the refund).
- If the student withdraws 20 weeks or more before the program start date, Tamwood will refund the program fee less \$350 CDN/\$350 USD as a cancellation fee.
- If the student withdraws before June 1 in the program year, but less than 20 weeks before the program start date, Tamwood will refund the program fee less the received deposit as a cancellation fee.
- If the student withdraws after June 1 of the program year, or if the student withdraws or is dismissed from the program after start date, no refund will be given.

#### Payment of Refunds Owing to the students

• Refunds owing to a student shall be paid to the student's booking agency, within thirty (30) days of Tamwood receiving written notification of withdrawal. All bank fees associated with payment of a refund are the responsibility of the student.

### Written Notice Required

• To be considered for a refund, the student must submit a written and signed notice to Tamwood International Camps of withdrawal from the program. Verbal notices will not be considered.

#### Program Changes

- Once an application has been accepted by Tamwood, any changes requested by the student to the start date, end date, program type or accommodation options will be made only if the change is requested before the student's arrival in Canada and before any services have been rendered by Tamwood to the student. Changes will be made only if space is available, and all changes made will be subject to the Tamwood published Program Change Fee.
  - \*All changes must comply with Canadian Immigration Laws.