

PRICE INCLUDES

RESIDENCE PROGRAM

- 20 English or academy lessons per week* (1 lesson = 45 minutes)
- Dorm-style accommodation (See location factsheet)
- 3 meals per day**
- Daily activities, 7 days a week, including morning, afternoon and evening programming
- Two full-day excursions per week
- Airport transfer to and from the designated international airport on official arrival and departure dates***
- 24-hour on-site staff for residential supervision
- Emergency medical insurance while at camp****
- Weekly laundry service starting at second week of stay
- Tamwood Camp T-shirt
- Free Wi-Fi while on campus

SELF-ARRANGED PROGRAM

- 20 English or academy lessons per week* (1 lesson = 45 minutes)
- Lunch while at camp
- Daytime activities, 6 days a week
- Two full-day excursions per week (Lunch and Dinner include)
- Tamwood Camp T-shirt
- Free Wi-Fi while on campus

The Self-Arranged Program does not include: accommodation, breakfast or dinner, transportation between accommodation and camp, airport transfers, medical insurance, or evening activities other than the Tamwood Disco.

PRICE DOES NOT INCLUDE

For All Camps

- International Airfare
- Personal spending money
- Airline Unaccompanied Minor (UM) service fees
- \$150 CAD/USD/GBP refundable damage deposit
- Notarized custodianship letter, if required for visa purposes
- Medical and travel insurance (USD/CAD 25 per week, per student)
- Airport transfers North American Locations (USD/CAD 135 per person, round trip)
- Airport Transfers UCL East (GBP 125 per person, each way)
- Flights must arrive or depart between 7:00 a.m. and 10:00 p.m. (An additional USD/CAD 50 surcharge applies outside these hours)
- Optional Sunday excursions
- Dedicated ensuite accommodation for Group Leaders (Group Leaders may be required to share accommodation with other adults, where applicable)

IMPORTANT PROGRAM INFO

** English lesson schedules may vary for Urban Camp and English Activity for Juniors.*

*** Three meals per day are provided during regular program days. Meals on arrival and departure days depend on the camper's arrival/departure time and scheduled dining hours. *** Included airport transfers are available only from the designated international airport and on official camp arrival and departure dates. Please refer to the camp brochure for airport and transfer details. Airline UM service and related fees are not included. Included only in Canada and the US Camp Locations. For UK Locations Airport Pick up and Drop off is not included in the price. **** Emergency medical insurance is subject to the terms, conditions, exclusions and coverage limits of the insurance policy. Not all medical expenses, medications or services may be covered. Included only in Canada and the US Camp Locations. For UK Locations Insurance is not included in the price.*

Activities, excursions and schedules may be changed due to weather, availability, safety considerations or other circumstances beyond Tamwood's control. All bookings are subject to the Tamwood Camps Group Booking Terms & Conditions. The Agent confirms they are authorized to accept these terms and communicate them to all participating campers, parents/guardians, and Group Leaders.

REFUND POLICY (FOR NON-GROUP BOOKINGS)

Refund of Program Fees

- Visa Denial: If a student's visa application is denied, Tamwood will refund program fees paid, less a CAD/USD \$350 administration fee. The student must provide Tamwood with a copy of the official visa refusal letter before a refund can be processed.
- 20 Weeks or More Before Program Start: If a student cancels 20 weeks or more before the program start date, Tamwood will refund program fees paid, less a CAD/USD \$350 cancellation fee.
- Less Than 20 Weeks Before Program Start: If a student cancels less than 20 weeks before the program start date, but before June 1 of the program year, Tamwood will refund program fees paid, less the non-refundable deposit.
- June 1 or Later: If a student cancels or withdraws on or after June 1 of the program year, no refund will be provided.
- After Program Start or Dismissal: No refund will be provided if a student withdraws after the program has started or is dismissed from the program.

Payment of Refunds

- Approved refunds will be issued to the original payer or booking agency, as applicable, within 30 days after Tamwood receives the required written cancellation request and supporting documentation.
- Any bank or transfer fees associated with a refund are the responsibility of the student.

Written Notice Required

- All cancellation and withdrawal requests must be submitted to Tamwood in writing. Verbal cancellation or withdrawal requests will not be accepted.

Program Changes

Requests to change a student's start date, end date, program, or accommodation after an application has been accepted:

- Must be submitted before the student's arrival and before the affected services have been provided;
- Are subject to availability;
- May be subject to Tamwood's published Program Change Fee; and
- Must comply with applicable immigration requirements.

Unused or Missed Program Services

- No refunds or credits will be provided for missed or unused classes, activities, excursions, meals, accommodation nights, or other program services resulting from late arrival, early departure, personal choice, illness, disciplinary action, or circumstances outside Tamwood's control.
- Medical Insurance: Medical insurance provided as part of the Tamwood Residence Program is valid only while the student is actively enrolled and participating in the program. If a student withdraws, is removed or dismissed from the program, or is temporarily taken out of the program for personal reasons, Tamwood-provided medical insurance coverage will end when the student leaves the program. If the student subsequently returns to the program, coverage will resume in accordance with the terms and conditions of the insurance policy. Parents/guardians are responsible for arranging alternative medical insurance for any period during which the student is not participating in the Tamwood program.

**All changes must comply with applicable Immigration Laws.*